

LSU Emergency Operations Center (EOC)

Brief Overview by D'Ann Morris

The LSU logo is positioned at the bottom center of the slide. It consists of the letters "LSU" in a bold, yellow, sans-serif font. Above the letters is a thin, white, curved line that arches over the text.

LSU

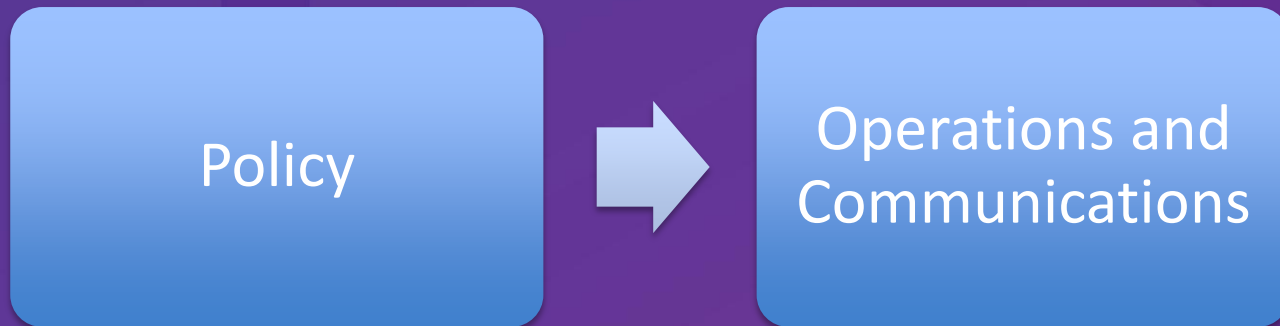
LSU Emergency Operations Center (EOC)

- LSU EOC operational since June 1, 2006
- Although born out of response to hurricanes...
 - The LSU EOC is a 24/7 “all hazards” center:
 - Equipped to respond to the full spectrum of:
 - Natural Disasters
 - Manmade Disasters
 - Acts of Terrorism
 - No notice events

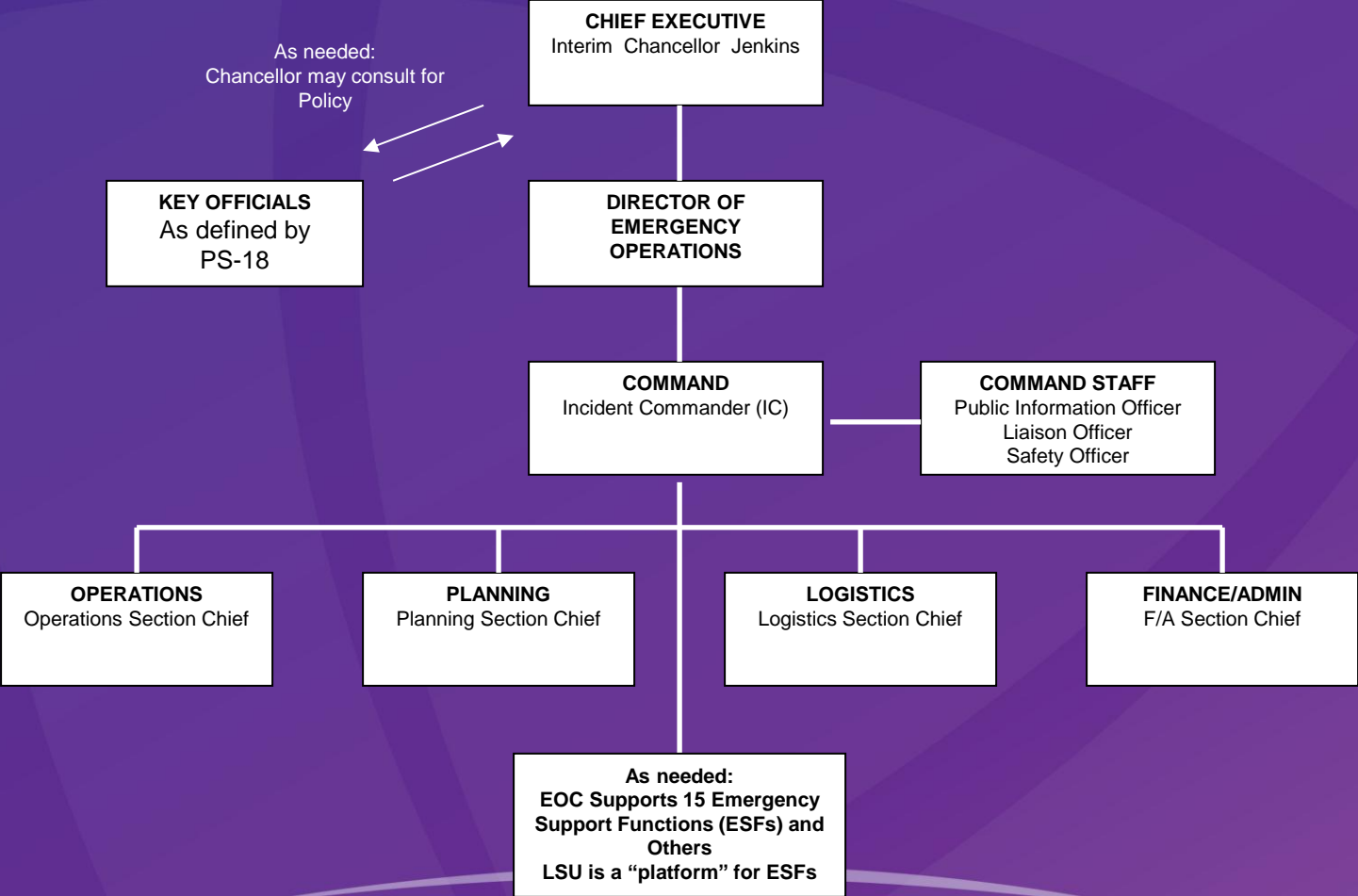
LSU EOC Mission

- The LSU EOC is a force multiplier, providing situational awareness and improved coordination of public safety activities in order to enhance the safety and security of students, faculty, staff, and visitors on the LSU campus.
- Additionally, the LSU EOC will coordinate support with external agencies and internal LSU departments for:
 - Medical triage, staging, special needs shelter, and other facilities
 - Continuity of operations
 - Transition to normal operations

LSU EOC Concept of Operations



LSU EOC – Chain of Command



EOC Core Committee

- **D'Ann Morris**, Student Health Center
- **Lawrence Rabalais**, *LSU PD*
- **Bart Thompson**, *LSU PD*
- **Kevin Scott**, *LSU PD*
- **Brian Nichols**, CIO, and *Risk Management*
- **John Borne**, *ITS*
- **KC White**, *Student Life*
- **Kristine Calongne**, *CUR*
- **Tony Lombardo**, *Facility Services*
- **Glynn Cavin**, *Special Assistance*

EOC Core Committee

- Meets every two weeks
- Wide range of topics, including:
 - Campus Safety Initiative
 - Communications
 - Team Training Topics
 - Relationships with other agencies
 - Building Coordinators
 - Departmental Plans

EOC Personnel Requirements

- Three teams for EOC Operations:
 - Purple Team
 - Gold Team
 - Tiger Team
- Allows 3x8 hour shifts for 24/7 operation
- Unity of Command structure and roles for personnel from “Incident Command System” (ICS)

EOC Personnel - Teams

- Incident Commanders: UAS, Risk Mgt, and Student Life
- Public Info. Officers: CUR
- Liaison Officers: LSU PD and Student Life
- Operations Section Chiefs: LSU PD
- Planning Sections Chiefs: ORED, Student Life, and NCBRT
- Logistics Section Chiefs: Academic Affairs and Unv Stores
- Facilities Unit Leaders: Facility Services
- Admin/Fin. Section Chiefs: FAS
- IT Specialists: ITS



Facilities

Partnerships

Technology

Communications

Experts

Dining

Volunteers

Location

Housing

Security



Standard Operating Procedures (SOP)s

THRESHOLDS/TRIGGERS: What events may lead to the activation of the EOC?

NOTE: Activation of EOC is not “automatic” – EOC is activated only when ordered by the Chancellor or Director of Emergency Operations

1. Chancellor may activate EOC before or during an event
2. Director of Emergency Operations may activate EOC before or during event
3. Chemical, biological, radiological, nuclear, explosive (C,B,R,N,E) event occurs in the Region
4. Credible warning of imminent C, B, R, N, E event is received
5. Catastrophic earthquake occurs in the region
6. The Louisiana coast falls within a Hurricane Watch area or Hurricane Warning area, 72 hours or less out from the coast
7. Announced evacuation of nearby cities, along with the expected arrival of evacuees
8. State or Federal agencies begin to arrive or stage equipment at LSU or a request by an agency to stage equipment at LSU has been accepted
9. Dept. of Health and Hospitals/Dept. of Children and Family Services notifies LSU that they will activate:
(a) Medical Special Needs Shelter at LSU and/or (b) Federal Medical Station at LSU
10. Intelligence from Federal/State/Local Government
11. No notice event prompts need for EOC activation

- In addition, SOP has procedures for:
 - Communication of Decision to Leadership
 - Communication of Decision to Teams
 - Team Rotation Schedule
 - Key Contacts
 - Checklists
 - Parking plans
 - Logistics plans for buses, cars, aircraft
 - Power Chart
 - Relationships – FEMA, City Parish EOC, State Officials

LSU EOC – Status of Development

- Hurricane Response Procedures
 - MSNS
 - FMS
 - Forward Bus Triage
 - Housing
 - Dining
 - Communication Protocols

LSU EOC – Status of Development

- Pandemic Planning
 - SHC: Dr. Tim Honigman
 - POD: Office of Public Health
 - Communication Protocols: In Progress
 - Pandemic SOP: In Progress
- No Notice Events
 - SOP: In Progress
 - Shaped by lessons learned from former tragedies
 - More defined communication protocols

LSU EOC – Lessons Learned

- Communication Protocols
 - Eight ways to communicate:
 - Text message
 - LSU.edu
 - Broadcast e-mail
 - Broadcast voicemail to subscribed LSU telephones
 - Media Release
 - Social Media: facebook, twitter, etc.
 - Desktop Alert
 - Newsletter (inspired by SG during Hurricane Gustav)

Lessons Learned from Activations

- Test all systems regularly
- Review, evaluate, and revise communication protocols overall and with individual departments
- Increase campus awareness of role and function of EOC
- Create information sheet (FAQ's) regarding hurricane season (academic calendar should be adjusted; Co-Gen does not operate the entire campus, etc.)

Questions?

Interested in having this EOC Briefing
presented to your department?

Contact D'Ann Morris
at dmorris@lsu.edu

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